

Q1. Which group of students will benefit from the extension of concessionary period?

A1. The following students who are currently holding a valid school smart card (SSC) / student concession card and whose concession eligibility expires on 28 December 2024 or later will enjoy an extended period of four months of concession extension:

- (i) MOE Secondary students,
- (ii) Madrasah students,
- (iii) Junior College and Millenia Institute students,
- (iv) Institute of Technical Education (ITE) students (Secondary & Diploma),
- (v) Diploma students from Government/Government-aided tertiary institutions (e.g. polytechnics),
- (vi) Eligible Secondary and Diploma students from Private Education Institutions (PEIs), and
- (vii) Homeschoolers.

Q2. When can students get their concession expiry date extended?

A2. This year, graduating students from the concession groups listed whose concession validity will be ending between 28 December 2024 and 31 December 2024 will have to extend their school smart card (SSC / student concession card) from 1 October 2024 to 31 December 2024 to enjoy the full extended concession period.

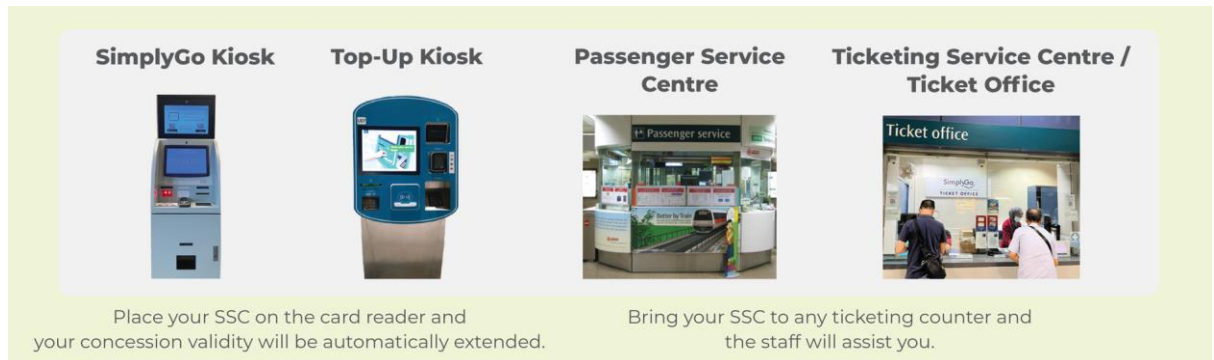
Students whose concession cards are not extended by 31 December 2024 can still do so after that, but will not be entitled for refunds for the journeys they have paid adult fares previously.

Eligible students who are graduating in 2025 or later will be informed by their schools to extend their concession validity during their final year of study. For example, if your course is ending in March 2025, you will be informed to extend your SSC / student concession card in January 2025.

Secondary 4 students progressing to Secondary 5 in 2025 and Secondary 4 students (Integrated Programme) in 2024 are also required to extend their SSC / student concession card from 1 October 2024 to 31 December 2024 to continue enjoying public transport concessionary fares. This is similar to the practice for these students in previous years.

Q3. How do students get their concessionary validity date extended?

A3. Students can extend their concession validity at any of these Ticketing Machines or Counters shown below:



**SSC also includes student concession cards*

Students whose concession cards are linked to auto-top up will need to present their cards at the Ticketing Machines or Counters to be eligible for the extension of concession validity.

Students whose concession cards are not extended by 31 December 2024 can still do so after that, but will not be entitled for refunds if they have paid adult fares previously.

For more information on how to extend the validity period of the school smart card, please refer to the website at www.simplygo.com.sg/concession-monthly-travel-cards.

Q4. Can students purchase monthly concession passes during the extended period?

A4. Students can continue to enjoy [concessionary fares](#) and purchase Monthly Concession Passes during this period.

Q5. How do I know if I am eligible for this extension? How do I know if I need to extend my school smart card?

A5. If you are a student listed in any of the categories below, you are eligible for extension on your school smart card. Eligible students will also be notified via their respective schools (or directly by SimplyGo via email for homeschoolers).

- (i) MOE Secondary students,
- (ii) Madrasah students,
- (iii) Junior College and Millenia Institute students,
- (iv) Institute of Technical Education (ITE) students (Secondary & Diploma),

- (v) Diploma students from government/government-aided tertiary institutions (e.g. polytechnics),
- (vi) Eligible secondary and Diploma students from Private Education Institutions (PEIs), and
- (vii) Homeschoolers.

Q6. What happens if a student lose their card during the 4 month extension period?

A6. If student loses the card during valid concession period, a card replacement is allowed. No card replacement will be allowed after the extended concession period expires.

Q7. I am not graduating this year, do I also need to extend my school smart card's expiry date?

A7. Eligible students who are graduating in 2025 or later will be informed by their schools to extend their concession validity during their final year of study. For example, if your course is ending in March 2025, you will be informed to extend your SSC / student concession card in January 2025.

Q8. What if I am a male student completing my studies and I get called up for NS before the expiry of the four-month extension? What do I need to do to continue enjoying the concessionary fares?

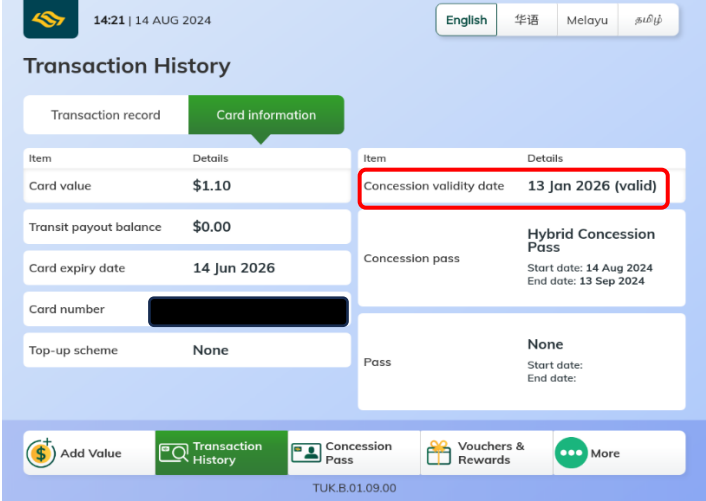
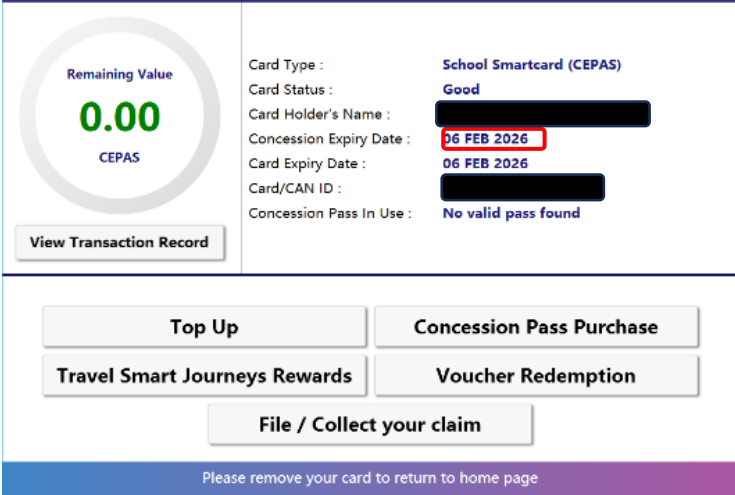
A8. All graduating students who currently enjoy student concessionary fares will have their concessionary period extended to four months after the end of their course of study.

Q9. My student concession just ended (between 9 Sept – 27 December). Why won't I be eligible for this extension?

A9. All changes made during the 2024 Fare Review Exercise will take effect on 28 December 2024. Thus, only eligible graduating students whose concession expire on 28 December 2024 or later will enjoy an extended period of four months of concession.

Q10. How do I check the concession validity of my school smart card (SSC) / student concession card at Ticketing Machines / SimplyGo App?

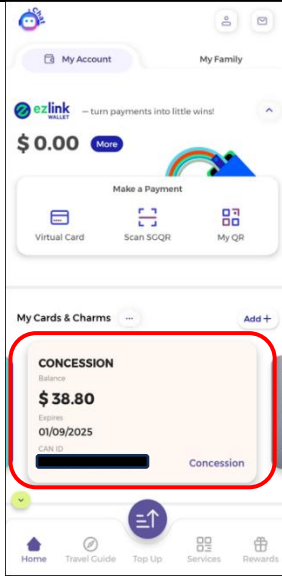
A10: Students can check their concession validity at any of these Ticketing Machines / SimplyGo App shown below:

Channel	Concession Card
<p>Top-Up Kiosk (TUK)</p>	 <p>The screenshot shows the 'Transaction History' screen with the 'Card information' tab selected. The 'Concession validity date' is 13 Jan 2026 (valid). Other details include Card value: \$1.10, Transit payout balance: \$0.00, Card expiry date: 14 Jun 2026, Card number: [redacted], Top-up scheme: None, and a Hybrid Concession Pass with start date 14 Aug 2024 and end date 13 Sep 2024.</p> <p>Place card on reader and select “Card Information” under “Transaction History”.</p>
<p>SimplyGo Kiosk</p>	 <p>The screenshot shows the 'SimplyGo Kiosk' interface. On the left, the 'Remaining Value' is 0.00. On the right, card details are displayed: Card Type: School Smartcard (CEPAS), Card Status: Good, Card Holder's Name: [redacted], Concession Expiry Date: 06 FEB 2026, Card Expiry Date: 06 FEB 2026, Card/CAN ID: [redacted], and Concession Pass In Use: No valid pass found. Navigation buttons include Top Up, Concession Pass Purchase, Travel Smart Journeys Rewards, Voucher Redemption, and File / Collect your claim.</p>

SimplyGo App

1

“Tap the card you wish to view details”



2

“Card details will be displayed”

